

OFX Connectivity Group

QuickBooks Cheat Sheet

QuickBooks 2016

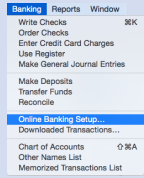
OFX Support Cheat Sheet and Reference



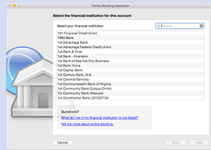
What's New?

QuickBooks 2016 for Mac incorporates cosmetic changes and updates. It has no major new features.

How to Set Up Online Banking



Choose Online Banking Setup



Choose Your Financial Institution



Follow the Prompts, and you're ready to go!

Troubleshooting Data Collection

(By the Numbers)

1. Gather Log Files
OFXLOG.TXT
CONNLOG.TXT
2. Write down Error Codes and Messages
3. Document steps customer was following
4. Identify the point where the problem occurs
5. Gather screenshots if possible

Top Support Articles

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| Online banking: Setting up Direct Connect | http://bit.ly/1QsJHI2 |
| Online banking: Using Web Connect | http://bit.ly/1I9t3e3 |
| Online banking: Tips and Troubleshooting | http://bit.ly/1IURb48 |
| Getting Started Guides | http://intuit.me/1IQjMO6 |
| Log File Locations | http://intuit.me/1IQjUx7 |
| Video: Introduction to Online Banking | http://bit.ly/1IQjA1g |

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QuickBooks 2016

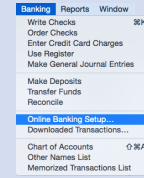
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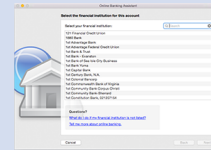
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